

Resident Panel Meeting



Time : 10.30am

Venue Residents Zone

Tuesday 10th January
2017

Present:

Jan Harris (In the Chair)
Mark Gibbons
Edna Lewis
Christopher Byrne
Clive Jenkins
Lyndon May
Toula Pearson
Rose Matthews

Apologies:

Guest:

Richard Bird
Alan Pinney
John Wythe

In Attendance:

John Lewis

	Owner	Action
Housekeeping: JL updated everyone on housekeeping	JL	ALL

<p>Minutes of the Last Meeting:</p> <p>The minutes were discussed; Toula proposed and Mark seconded that the minutes were accurate. All were in agreement.</p> <p>Matters arising:</p> <p>Correspondence:</p> <p>retrospective request from Castle Court for £ 100 Christmas monies - agreed by Panel</p> <p>Complaints</p> <p>There were no complaints received. JH and JL explained the complaints process and explained that the panel is not to be used as a conduit to push complaints through and the proper channels must be used.</p> <p>Chairs Report/Board Report</p> <p>Jan went through all quarterly from Board/chair's report to board and RGAD. JH reported on success of meeting with Newport City Homes and RGAD on 29th November - praise for Mark's presentation 'walk in my shoes' and Tony Crowhurst (Board Member) presentations 'audit on Melin sheltered schemes ' and</p>	<p>ALL</p>	<p>ALL</p> <p>JH & JL</p>
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<p>'dementia issues'. It is hoped that this will become an ongoing project and hopefully to involve other RSLs groups</p> <p>Resident Panel Planning Day Panel agreed to cancel meeting on 7th February and to have planning day on 14th February instead. Meeting to be held in meeting room at Melin - JH explained why Panel discussed agenda items for 14th February - some ideas were :- awards (good neighbour/childrens' painting competition/young person/ carer) Resident Association Meeting/VFM Jan asked that panel think about other possible ideas plus look at Terms of Reference (TOR) and Constitution in case changes/additions need to be put in place.</p>		
<p>Any other business LM raised the point about gritting at schemes - salt used which being white looked like patches of ice - caused some consternation to residents - EL and JH agreed – JL to make enquiries MG asked about monies that had been paid in to Melin by Taliesin residents group (now defunct)to keep on hold until needed. MG asked that this money now be released to buy two benches for gardens - JL to check EL mentioned poor service of window cleaners - lots of complaints -</p>	<p>ALL</p> <p>ALL</p>	<p>JL</p>

possible next remit for CSG - general discussion about contracts

Note:

Rose asked JH to mention in the minutes that she thanked the panel for her flowers. In addition Richard Bird is now a signed up member of the Residents Panel

Date of next meeting:

Tuesday 14th February 2017