

Resident Panel Meeting



Time: 10.30am

Venue: Conservatory, Ty'r Efail

Tuesday 10th July 2018

Present:

Natalie Gardner
Mark Gibbons
Lyndon May
Christopher Byrne
Edna Lewis
John Whythe
Clive Jenkins
David Watkins
Allison Williams

Apologies:

Mike Watkins, Communications
Manager

In Attendance:

Samantha Muftuoglu
Paula Skyrme
Caroline Morgan

Guests:

Christine Edmundson (Melin Board Chair)
Justin Wigmore (Director of Housing)
Dudley Gordon, Resident

	Owner	Action
Housekeeping: CM updated everyone on housekeeping	All	

whether they know residents who may be interested in supporting the Panel digitally as part of this project.

At the last meeting, the Panel asked if Mike Watkins the Communications Manager could come back in to speak to the Panel about the new service charge schedules. He was due to come in with the updated report but there have been issues with the relevant data being downloaded. He will send copies of the amended report out to Panel members once it has been updated.

Panel members stressed that:

- The schedules should be set out in as simple terms as possible
- A simple section saying, “what does this mean to you” should be added
- A section saying, “what do I need to do now” should be added
- There should be a number that residents can ring so that they have someone to explain any part of the document to them

Treasurers Report:

CM went through the Panel budget and the payments that had been made and accrued.

<p>£525.99 has been paid out through grant funding; there was however an accrual of approximately £3,000 from pending payments.</p> <p>Correspondence:</p> <p>The Panel received an application from Old School Lane for grant monies to pay for privacy fencing around a new patio area at the scheme. The cost of £195 plus VAT was approved by the Panel.</p> <p>An application was received from a resident for support with her family. She had been in hospital for some time and her husband had dementia so that their daughter had to move in and their family stay in a guest room. Due to the length of her stay in hospital and the complexity of her husband's illness they had received a bill for several hundred pounds. Following a discussion, the Panel agreed that they would support the family to the sum of £200.</p> <p>They stressed that this was very much an individual award due to the family circumstances and will not set a precedent for future awards.</p>	<p>CM</p>	<p>17/7</p>
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Any Other Business:

Sam Muftuoglu, Communications Officer

Sam opened a discussion with the Panel about updating the way that residents know about the work of the Panel. The upcoming edition of Melin News was discussed, social media etc. She suggested that video blogs may be an interesting way of letting residents know what happens at Panel meetings; the Panel agreed with this. She also suggested having another open Facebook session at a future meeting so that residents may contact the Panel during the meeting.

The Panel thank Sam for coming into the meeting.

Paula Skyrme, Principal Employment Officer

Paula updated the Panel on the progress of the Tablet Project that they had jointly funded.

She explained that there would be an official launch shortly and that she would come into future meetings to let the Panel know what a difference the project has made to residents.

The Panel thanked Paula for coming in to the meeting.

Resident Panel AGM

CM confirmed that the next Resident Panel AGM will take place in October. The Results of the Panel elections, business over the year and any changes to the Terms of Reference and Constitution will be brought to the AGM.

Resident Panel Elections

CM notified the Panel that if any resident wishes to join the Panel a Register of Interest form must be completed by the 3rd of September. If more than 10 applications are received this will go to a resident Ballot.

All Panel members confirmed that they wished to continue sitting on the Panel

Date of Next Quarterly Meeting:

Tuesday 14th August

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